

EMANUELE BOSCHI

Executive Manager (Italian Commerce Collective Agreement) | PwC Italy Global Program Manager

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PROFESSIONAL PROFILE

Senior business executive with over 25 years of experience in the strategic management of Information Technology within complex multinational environments. Specialized in leading global programs for the adoption of enterprise cloud ecosystems, optimizing operational processes, and designing sustainable organizational models. Recognized for strong leadership, analytical thinking, and a strategic vision focused on efficiency, cultural transformation, and business growth.

KEY COMPETENCIES

IT Strategy & Management	Enterprise Ecosystems	Leadership & Methodology
- Digital Transformation Strategy - Program & Project Management - Change Management - Operating Model & Governance - Vendor Management	- Google Workspace & Microsoft SharePoint - Salesforce CRM & Marketing Cloud - SAP S/4HANA & Microsoft Dynamics AX	- PMP® & AgilePM® Certified - ITIL® Service Management - DevOps - Fluent English (CEFR C2)

PROFESSIONAL EXPERIENCE

PwC ITALY | 2014 – Present

PwC Italy Global Program Management Team Leader / IT Application Leader

- Leading** the PwC Italy Global Program Management Team since 2016 and driving the implementation of the BOS (Business Operating Solutions) program in PwC Italy, a cultural, technological, and organizational transformation initiative that reshaped the way PwC professionals work. Specifically:
 - Led the migration to Google Workspace as IT Project Manager.
 - Led the implementation of Salesforce CRM and Salesforce Marketing Cloud as Program Leader.
 - Directed the adoption of SAP S/4HANA and related ERP solutions as Overall Program Manager.
 - Collaborated closely with PwC network professionals worldwide and participate in international events as PwC Italy representative for the BOS program.
 - Designed and implemented the Service Provider Organizations framework, an operating model focused on ensuring the sustainability, promotion, and continuous evolution of services after project completion. The model is now promoted as a reference standard across the PwC network.
 - Put the "Breaking Barriers Building Bridges" philosophy into practice by founding and leading multiple international communities, particularly across EMEA.
- Led the IT Application Team** (2014–2016), coordinating a team of 12 internal professionals and an extended network of external consultants dedicated to enterprise software development based on SharePoint, Microsoft .NET, and Lotus Notes technologies.

TXT | 1998 – 2014

Engagement Team Leader & Senior IT Consultant

- Engagement leadership:** Directed project teams and delivered high-value IT consulting services for leading national and international clients in the banking and industrial sectors.
- Enterprise solutions deployment:** Managed the design and implementation of complex enterprise ecosystems leveraging Microsoft Dynamics AX, Microsoft BI, SharePoint, .NET, BroadVision, and Lotus Notes technologies.
- Project coordination:** Coordinated the strategic implementation of Microsoft Dynamics AX for a leading hospitality group, optimizing manufacturing, accounting, and operational management processes.

EDUCATION & CERTIFICATIONS

- Bachelor's degree in computer science – University of Milan

- PMP® (Project Management Professional) – Project Management Institute (PMI)
- AgilePM® Certified – DSDM Consortium
- ITIL® Service Management Certification – AXELOS
- Change Management Practitioner – APMG International
- DevOps Foundation Certification – DevOps Institute
- Advanced English CEFR C2 – HULT International Business School

INTERESTS

Passionate about independent travel and trekking. Former active member of the AGESCI Scout Association for 12 years, an experience that shaped core values such as responsibility, teamwork ethics, and collaborative leadership.

I authorize the processing of my personal data included in this curriculum vitae pursuant to European GDPR Regulation 2016/679 and Italian Legislative Decree 196/2003.